

2018 Mercedes Benz E63S AMG 4MATIC Sed (213.089) V8-4.0L Turbo (177.980)

Vehicle > Technical Service Bulletins

MB APPS WITH LIMITED FUNCTIONALITY (NTG5.5 WITH CODE 506 AND
CODE 355 WITHOUT PLUG-IN SD CARD NAVIGATION INSTALLED)



Mercedes-Benz

- MB Apps with limited functionality (NTG5.5 with code 506 and code 355 without plug-in SD card navigation installed) -

Topic number	LI82.85-P-070107
Version	1
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	08-05-2019
Validity	All model series with NTG5.5 with code 506 (Audio20 NTG5.5 radio with navigation capability) and code 355 (pre-installation for navigation retrofit)
Reason for change	

Complaint

Without SD card navigation installed (code 357), the location-based MB Apps cannot access the current vehicle location:

- The Weather App will not populate local weather data based on "current position"
- TuneIn radio will not populate local radio station data when selecting "local stations" -> "show stations near me"
- When using Local Search, the message "[...] could not be found" is shown (see attached)

File

local search message.jpg

Designation

Local search message

Cause

Without SD card navigation (code 357) installed, the vehicle's position cannot be forwarded to MB Apps. This behavior is within the system specifications and is not a vehicle malfunction.

Remedy

Explain the system behavior to the customer.

Symptoms

Symptom

Communication/information / Telematics service / Activation/deactivation / MB-App cannot be activated/deactivated

Communication/information / Telematics service / Activation/deactivation / Malfunction

local search message

